## Scott C. Orlowsky

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## **Skills**

- 22 years of restaurant and hospitality management experience.
- Maintained a positive relationship with the staff and management team under my leadership in a high-volume, fast-paced operation.
- Excellent oral communication skills, with a hands-on approach that highlights a superior work ethic and underscores my strong values to execute the mission statement of the brand.
- Exemplary at building customer relations within the community, and committed to being involved with the local residents to market and drive sales.
- Creates and sustains a "winning" culture that motivates the team and achieves consistent results.

## **Experience**

November 2017 - March 2020

Ruby Tuesday, South Florida Region - District Manager

- Responsible for managing budgets, reducing turnover while recognizing and supporting
  exceptional team members, oversaw ordering, executing profitability, and crafted a positive
  work environment that enhanced performance and results from the kitchen to the dining
  room for 11 locations from Miami to Vero Beach.
- Recruited and selected management candidates, and once hired, inspired and motivated them to progress from MIT's into talented managers.
- Continuously modeled excellence and a high-level of image, service and food standards.
- Oversaw 11 General Managers, 22 Assistant Managers, and over 400 employees within my region.

February 2009 - November 2017

Ruby Tuesday, Lauderhill, FL. - General Manager

- Mentored and managed 55 employees while maintaining the lowest turnover in the region.
- Maintained food/beverage costs, labor, and supply categories within each of their respective budgets.
- The restaurant served as a training location for newly hired managers within the South Florida region.
- Drove positive, consistent sales at this location making it to the top ten list within the company that superseded all store sales country-wide under my tenure.
- Impacted extraordinary operations and alignment among team to achieve optimal performance.
- Reconciled weekly and monthly profit and loss statements, and mentored management team to better implement the skills necessary to be effective leaders.

June 2007- February 2009

Ruby Tuesday, Orlando, FL. - District Manager (Please see above)

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February 2001 - June 2007

Ruby Tuesday, Deerfield, Pompano Beach, & Davie, FL. - General Manager (Please see above)

• Opened and staffed each of the above locations for the franchise partner.

**Awards/Certifications** 

• Ruby Tuesday General Manager of the Year

ServSafe Certification

Dear Potential Employer,

Please accept my resume in regards to a management position within your company.

I have 22 years of management experience and possess a strong work ethic with the ability

to cooperate collaboratively while cultivating team members in all facets of the industry.

Over the years I have discovered that my strong suits include: a passion for the hospitality

business that focuses on driving sales, enthusiasm for team-building, and striving for

excellence in being a brand advocate.

I believe that my work experience and extensive expertise makes me an ideal

candidate for becoming a member of value at your company, as they comprehensively align

to make me an asset to the management team. I would like to thank you for your time and

consideration, and it would be a privilege to have the opportunity to speak with you and

further discuss my qualifications in regards to this position.

Sincerely, Scott Orlowsky

**Professional References:** 

1.) Rod Mason- Regional Vice President of Ruby Tuesday

Cell- (904) 859-8809

Email- rmason@rubytuesday.com

2.) Jeff Stephan- Director of South West Florida Region for Ruby Tuesday

Cell- (772) 341-6865

Email-<u>istephan@rubytuesday.com</u>

Personal References:

3.) Carl Abramson- Senior Field Representative at Berkshire Hathaway GUARD Insurance Co.

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4.) Rene Prevost-Owner of Pure Painting Company

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