**Andrew Rowe CSS, CSW, WSET-3**

**1100 W. 7th #860 | Fort Worth, TX 76102**

**(817) 366-6666 |**[**robertandrewrowe@gmail.com**](mailto:robertandrewrowe@gmail.com)

**EXPERIENCE**

**Higginbotham Insurance & Financial Services**, Fort Worth, TX November 2018 – Present

*Claims Customer Service Representative*

* Filing claims on behalf of insured in order to advocate to the carrier
* Conducting client relations via telephone and email in tandem with team and superiors
* Directing and assigning commercial and personal lines claims to specific consultants

**King’s Liquor**, Fort Worth, TX October 2015 – October 2018

*Wine Consultant*

* Involved in actively seeking and modernizing inventory in a competitive market
* Presented and explained wine and spirits to clientele fulfilling numerous expectations

**Spec’s Wine, Spirits & Finer Foods**, Fort Worth, TX October 2013 – April 2015

*Wine Specialist*

* Increased department footprint in a new region using recognized and additional wines
* Administered all departmental requirements under local, regional, and state leadership

**Global Wines of North Texas**, Grand Prairie, TX April 2012 – October 2013

*Sales Representative*

* Serviced both on- and off-premise accounts in the greater Fort Worth territory
* Generated new accounts and increased presence within existing relationships

**WineStyles Montgomery Plaza**, Fort Worth, TX December 2006 – February 2012

*Manager, March 2011*

* Conducted all on- and off-premise operations directly under ownership
* Assisted in inventory selection and conducted all product management

**EDUCATION**

**Texas Christian University**, Fort Worth, TX

*AddRan College of Liberal Arts*

Bachelor of Science, August 2015

**CERTIFICATIONS**

WSET Level 3 Award

Certified Specialist of Wine

Certified Specialist of Spirits